

HOW WILL MY APPLICATION BE EVALUATED AND CONCLUDED?

You can make your application to the Social Assistance and Solidarity Foundations (SASFs) or the Türk Kızılay Service Centers (SCs). The authorities upload your application form to the "Integrated Social Assistance Information System (ISAIS)", which is an entirely electronic portal. Your application will be examined to see if it meets the C-ESSN criteria.

The system specifies the applicants who have been detected as those who are in need of financial assistance into "ESSN" or "C-ESSN" beneficiary groups based on their demographic criteria. (It is not possible to receive assistance from both the ESSN Programme and the C-ESSN Project at the same time). After the result of your application is concluded by SASFs in a 'positive' or 'negative' direction you will be notified within **5 to 9 weeks, via an SMS which will be sent to the phone number you specified in the form.**

Your monthly payment information will also be sent to you regularly via SMS. Therefore, make sure that the phone number you provided during the application is correct and up to date.



HOW CAN I USE MY C-ESSN ASSISTANCE?

The households found eligible as project beneficiaries will receive a KIZILAYKART, to which monthly financial assistance will be deposited for each family member, if a KIZILAYKART has not been previously provided to them. In this case, you can get your KIZILAYKART by going to the Halkbank branch specified in the SMS, along with your ID card starting with 99.

You can withdraw your monthly cash assistance per person from Halkbank, Ziraat Bank and Vakıfbank ATMs or use it at POS machines in Turkey. (Banks other than Halkbank, Ziraat Bank and Vakıfbank may deduct fees for ATM usage.) **Amounts of 5 TL or more can be withdrawn from ATMs**, amounts under 5 TL can only be used for shopping.

Please note that: **if you fail to collect your KIZILAYKART from the relevant Halkbank branch for 3 months and/or if you do not use your financial support in your KIZILAYKART for 6 months, your cash assistance will be withdrawn by the system.**

WHAT IS KIZILAYKART?

KIZILAYKART is a bank card that is distributed at the branches and Service Centers designated by Türk Kızılay and Halkbank, and can be used in POS machines and ATM machines of all businesses throughout Turkey, except for businesses that sell alcohol and tobacco.

You can reach up-to-date information about the C-ESSN Project through our official communication channels.



COMPLEMENTARY EMERGENCY SOCIAL SAFETY NET (C-ESSN) PROJECT



WHAT IS C-ESSN?

Complementary Emergency Social Safety Net (C-ESSN) Project is a financial assistance project designed to improve the living standards of migrants who remain in the "Most Vulnerable" situation as they cannot be referred to livelihoods. C-ESSN beneficiaries are provided with a monthly financial assistance of 250 TL per person via KIZILAYKART in order to meet their basic needs.

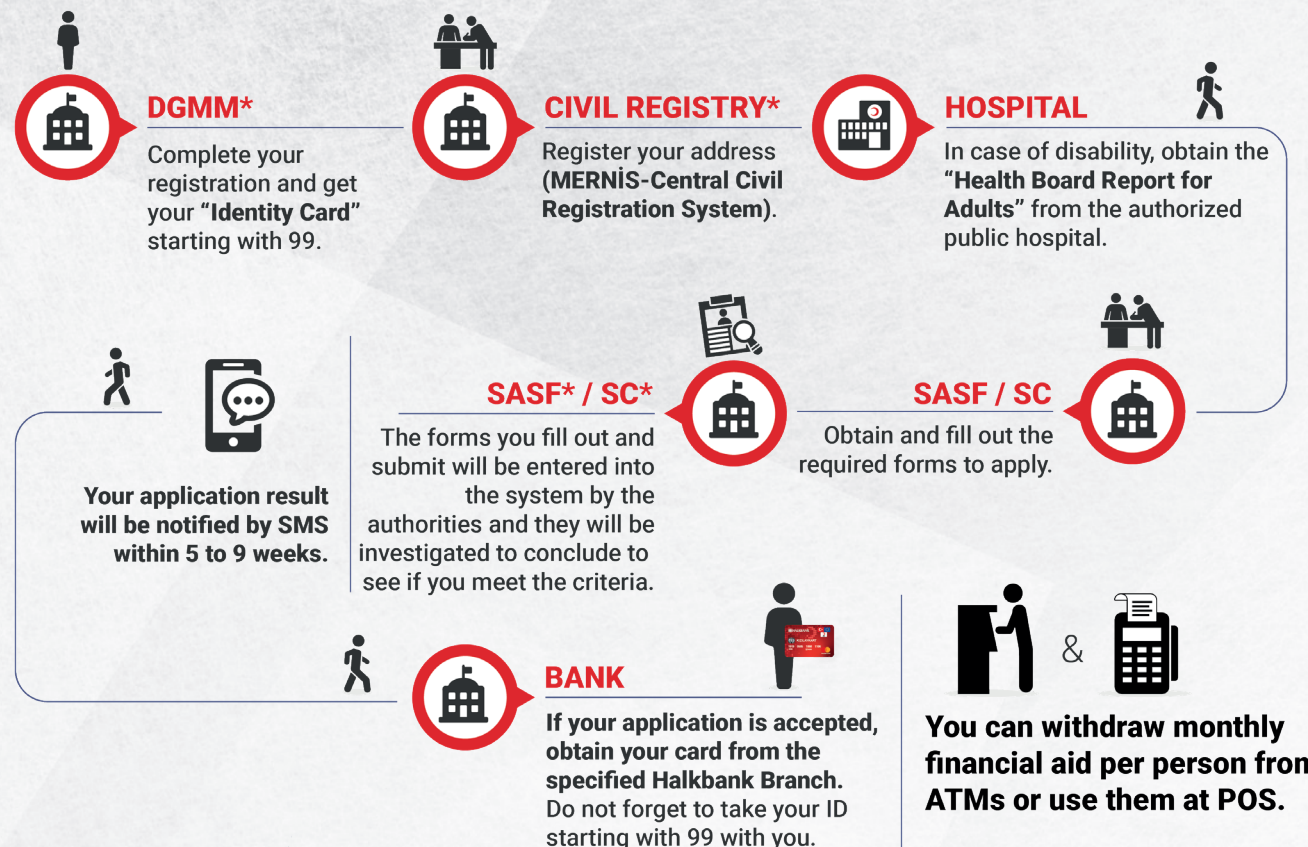
WHO CAN APPLY TO C-ESSN AND HOW?

Temporary Protection Status Holders, International Protection Status Holders, International Protection Applicants, Humanitarian Residence Holders who have an ID card starting with 99 can benefit from C-ESSN.

C-ESSN application and the terms and methods of applying to the "Emergency Social Safety Net (ESSN)" Programme are the same. If you are already an ESSN beneficiary, you do not need to apply for C-ESSN. If you're applying for the first time, you can follow the information on the graphic on the next page.

WHO FINANCES C-ESSN?

C-ESSN Project is financed by European Union and implemented through KIZILAYKART Platform.



* DGMM: The Directorate General of Migration Management
* Civil R.: General Directorate of Civil Registration and Nationality

* SASF: Social Assistance and Solidarity Foundation
* SC: Türk Kızılay Service Center



Contact Us

Facebook Page: Kızılaykart
(facebook.com/Kizilaykart.Programlari)

This document is produced by Kızılaykart Cash Based Assistance Programmes Coordinatorship.

www.kizilaykart.org

Youtube Channel: KIZILAYKART

Monday to Friday
Saturday

08.00 – 18.00
09.00 – 13.00

Please make sure that your phone number is up-to-date in the SYDV or Kızılay Service Center you applied.