

ACTIVITIES IN THE SCOPE OF COVID-19 NOVEL VIRUS

11 MARCH - 2 OCTOBER 2020

Kızılaykart Programmes continue their services without interruption amid pandemic days. Although the field activities were stopped due to the Covid-19 outbreak, cash assistance provided on time and completed without any deficiency. As of September 2020, a total of **2.5 million** regular assistance was provided to vulnerable individuals under International and Temporary Protection.

Information



142.840

Calls Received from the Call Center



2.797

Referrals made through the Call Center



4.811

Questions Answered from Facebook



3.866

Questions Answered from Website



7.547.342

Number of Informative SMSs Sent



25.255

Referrals made through the Service Centers



Cash Operation



3 Regional Offices

Nationwide Türk Kızılay Kızılaykart Offices

5 Field Offices

9 Service Centers



14.774

Applications Received from the Service Centers



79.201

Re-Applications Received from the Service Centers



641

Card Distribution to Beneficiaries whose age are above 60 and below 20



316

Referrals to the Basic Services

Administrative Services

Working Remotely

206 Staff

Distributed

230.464
Hygiene Material

Permanent

165 Staff

Total **17**
Open Offices

Other Humanitarian Aid Activities

Distributed
Hygiene Material

Quarantine
Assignment

Economic
Top-ups



#CardLoadedwithGoodness

This document is produced by Türk Kızılay – Kızılaykart Cash Based Assistance Programmes Coordinatorship.

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