

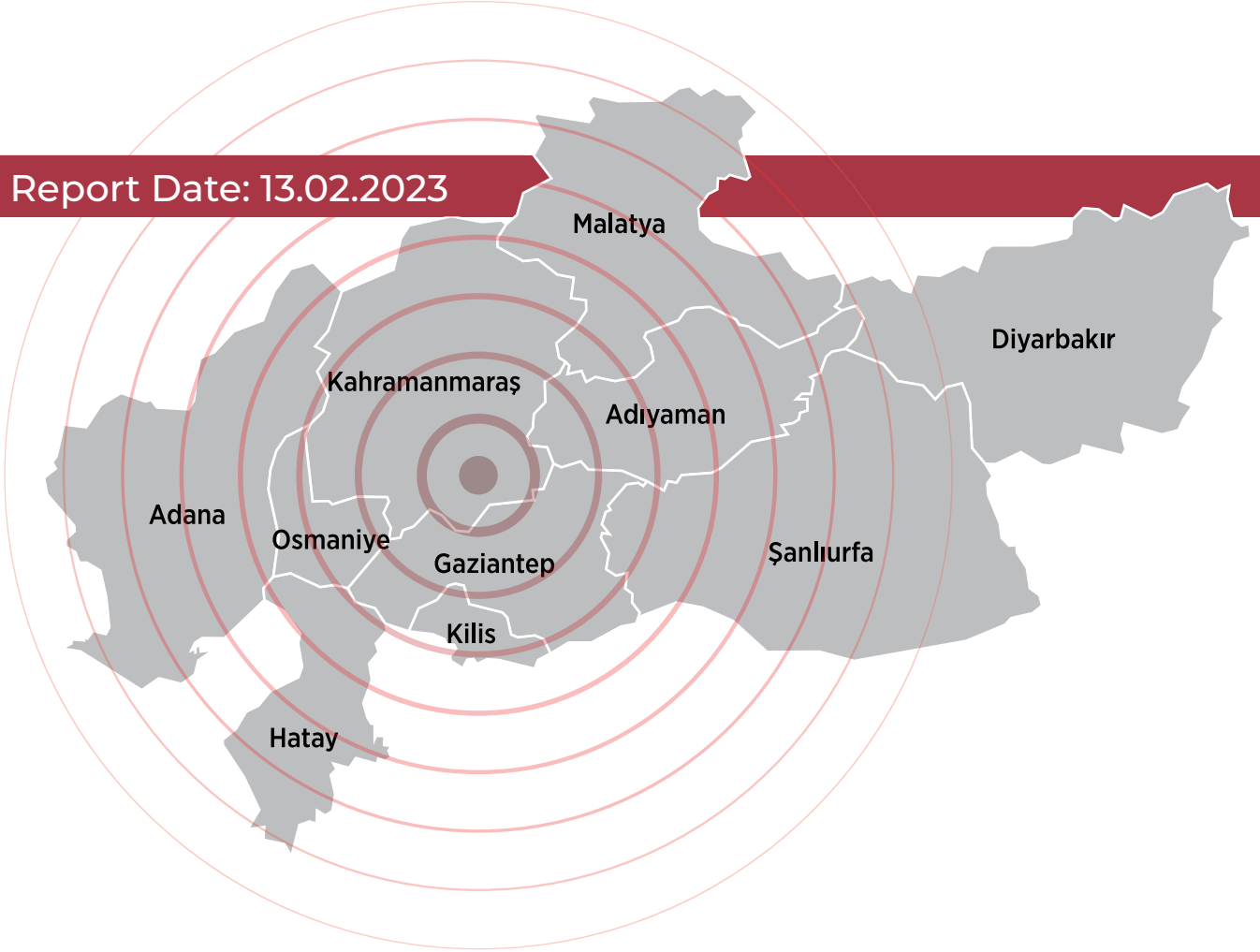


on February 6, 2023

Kahramanmaraş Earthquake / Türkiye

SITUATION REPORT OF KIZILAYKART Coordinatorship

Report Date: 13.02.2023



An earthquake with a magnitude of 7.7 occurred on February 6, 2023 at 04:17 (01:17 GMT) in the Pazarcık district of Kahramanmaraş, in which the earthquake occurred 7 km below the ground, and another earthquake with a magnitude of 7.6 occurred on the same day at 13:24 (10:24 GMT) in the Elbistan district of Kahramanmaraş province in Türkiye. Two major earthquakes caused great destruction in 10 provinces in Türkiye.

A state of emergency was declared in 10 provinces for 3 months. The earthquake was also felt in neighbouring cities of Adıyaman, Kilis, Şanlıurfa, Diyarbakır, Adana, Osmaniye, Gaziantep, Malatya, Batman, Bingöl, Elazığ, Mardin, Siirt, Şırnak, Van, Bitlis, Hakkari and Hatay provinces; and neighboring countries of Syria, Cyprus, Greece, Jordan, Lebanon, Iraq, Georgia and Armenia.



The number of the provinces affected by the earthquake: It was felt intensely in the surrounding provinces at Eastern Anatolia and Southeast Anatolia Regions of Türkiye, especially in Kahramanmaraş, Gaziantep, Şanlıurfa, Diyarbakır, Adana, Adıyaman, Osmaniye, Hatay, Kilis and Malatya provinces.

The number of the people affected by the earthquake: According to AFAD (Disaster and Emergency Management Presidency) reports, the number of affected people was **13.500.000** in total. More specifically, **31.643 people** lost their lives in the affected 10 provinces as of **13th February, 10:55 am**.

Earthquake level: The Disaster and Emergency Management Presidency (AFAD) declared the level of earthquake as Level 4 within the scope of Türkiye Disaster Response Plan. In addition, AFAD announced that international assistance was called for in the field of urban search and rescue through the ERCC (Emergency Response Coordination Center) during the meetings with the Ministry of Foreign Affairs regarding the 7.7 magnitude earthquake.

Turkish Red Crescent (Türk Kızılay) Disaster Response: A crisis desk was established in the Disaster Operation Center (AFOM) for the earthquake by the Türk Kızılay and plans are underway under the coordination of AFAD. Immediately after the earthquake, Türk Kızılay teams were transferred to the region. Under the coordination of the Red Crescent Disaster Operation Center, expert teams from Adana Disaster Response Center, Ankara Disaster Response Center, Düzce Disaster Response Center, İzmir Disaster Response Center, Elazığ Disaster Response Center, Erzurum Disaster Response Center, Kırklareli Disaster Response Center, Muş Disaster Response Center and Türk Kızılay Offices moved into the region. In response to the earthquake, Türk Kızılay mobilized all its shelter, food, nutrition, in-kind assistance, and blood services to assist those affected people who spent the night outside.

Actions taken by Türk Kızılay:



Water & Sanitation



Search & Rescue



Shelter



Human remains management and identification



Food aid



In-Kind Assistance



ACTIONS TO DATE

After the earthquake, a crisis desk was set up in the Türk Kızılay Disaster Operations Center (AFOM), and personnel from all relevant units of the Türk Kızılay came together. Logistics, disaster management, nutrition and shelter operations are coordinated by AFOM in which earthquake-related operations are conducted.

Requests for assistance from local communication centers are collected at AFOM and referrals are carried out according to needs. In this context, materials such as food, shelter tents and blankets were sent to the region by assigning personnel to the 10 cities affected by the earthquake from the first moment of the earthquake. KIZILAYKART has a representative at AFOM to follow up the overall operation and provide information exchange between the coordinatorship and the crisis desk whenever needed.

Some of the temporary accommodation centers are extended to affected population, and updates are followed up very closely in the field.

KIZILAYKART Programme beneficiaries were also affected by the earthquake within the scope of the programmes carried out by KIZILAYKART. It is estimated that **1.008.164** beneficiaries in the relevant region may have been affected by the earthquake. *The unique number of beneficiaries residing in the 10 provinces affected by the earthquake is shown in the table below.*



Adana The Total Number of Unique Beneficiary	147.730	ESSN	109.647
		C-ESSN	19.326
		CCTE	32.161
		IN CAMP	16.234
Adıyaman The Total Number of Unique Beneficiary	17.401	ESSN	13.677
		C-ESSN	3.401
		CCTE	5.236
Diyarbakır The Total Number of Unique Beneficiary	16.535	ESSN	14.149
		C-ESSN	2.233
		CCTE	4.345
Gaziantep The Total Number of Unique Beneficiary	283.973	ESSN	225.866
		C-ESSN	52.316
		CCTE	80.190
Hatay The Total Number of Unique Beneficiary	187.390	ESSN	139.998
		C-ESSN	39.496
		CCTE	56.219
		Boynuyoğun IN CAMP	2.886
		Yayladağı IN CAMP	546
Kahramanmaraş The Total Number of Unique Beneficiary	67.779	ESSN	45.292
		C-ESSN	11.605
		CCTE	17.433
		IN CAMP	9.686
Kilis The Total Number of Unique Beneficiary	47.813	ESSN	28.709
		C-ESSN	9.895
		CCTE	14.265
		Elbeyli IN CAMP	7.515
Malatya The Total Number of Unique Beneficiary	24.456	ESSN	19.247
		C-ESSN	4.795
		CCTE	6.943
Osmaniye The Total Number of Unique Beneficiary	28.607	ESSN	20.289
		C-ESSN	3.700
		CCTE	6.553
		IN CAMP	4.347
Şanlıurfa The Total Number of Unique Beneficiary	186.480	ESSN	137.670
		C-ESSN	45.839
		CCTE	53.849



ISSUE(S)

Within the scope of KIZILAYKART Coordinatorship, it must be emphasized that all KIZILAYKART staff living in the region was affected by devastating earthquake. The houses of KIZILAYKART staff have been either lost or severely damaged, some staff was trapped under rubble and many lost their family members or relatives. Nevertheless, field staff including those coming from different offices are actively supporting the whole operation in the field depending on the needs.

Both at the field and central levels, some of operational processes of Türk Kızılay have been continued but some of them have been interrupted. In more details, all processes of both field and central levels are clarified below.

At the field level, activities and processes are summarized as follows:

- **The Activities of Service Centers (SCs):** Service Centers located in Gaziantep, Hatay, Şanlıurfa and Adana are not able to provide services due to the damages in the SC buildings as well as the condition of affected staff. In addition to that, the activities of the other Service Centers all around the country are on-going without any problems. Except the affected 10 cities, beneficiaries living in the rest of cities have not come to any SCs in order to get information about the earthquake or any other reasons so far. As of 9th January, the situation is still the same and SCs in the affected 10 cities have not been opened yet. Meanwhile, the conditions of the Service Centers' buildings are being analyzed with relevant local authorities to enable operationalization in the upcoming period. Based on the findings, a plan will be developed to activate the Service Center operations where possible.
- **Field Level Operational Activities:** All operational activities in the affected 10 cities were interrupted. Due to the problem in accessing electricity and internet, it is not possible to use case management system effectively. Alongside this, regular program activities such as advocacy and referral are also affected as the local authorities and local staff are focusing on the situation itself. All activities of M&E including the data collection process of PDMs were interrupted. However, the field staffs are intensively engaged in aid activities including basic needs distributions such as food, clothes, blankets and so on. As the latest updates, the survey conducted by M&E team, so called as Market-Monitoring Survey, was shared with the field teams, and thereby they are able to enter the market conditions in it. Apart from that, assistances continue in the same way and there are no updates related to operational processes.
- **Türk Kızılay 168 Call Centre:** All activities were interrupted due to the damage which led to infrastructural problems in Gaziantep. The Call Centre was not able to provide services to those who were in need since the first day of the disaster. To overcome this problem, the operators of Call Centre has temporarily started to work at the Central Office, in Ankara, as of 8th of February, 2023. The operators provide 7/24 services in 5 languages including Turkish, English, Arabic, Farsi and Pashto. Operators are focusing on prioritizing urgent calls related to earthquake. Technical adjustments and staff allocation procedures are on track. By prioritizing only urgent calls related to earthquake, Türk Kızılay 168 Call Centre has recorded more than 800 urgent calls since February 8th. These calls have been shared with AFAD teams and other relevant authorities, and referrals have been made to the relevant units. Our field referral mechanism was activated providing direction to Türk Kızılay distribution points for access to food, shelter, and in-kind assistance in 10 provinces.



At the central level, activities and processes are summarized as follows:

- **Cash Transfer Activities:** In the practice, there is no problem regarding the cash transfer activities of all programmes at the operational levels. However, the earthquake destroys the branches of Halkbank and ATMs poses obstacles to withdraw the money. In order to solve the problem, regular coordination with FSP is carried out at the central level to follow up conditions of branches and ATMs. In order to mitigate the hardship experienced by our beneficiaries due to the disaster caused by the earthquake all sweepback procedures for all programs conducted under the KIZILAYKART Platform have been postponed for a period of 6 months (February 2023 to July 2023) in all of our provinces as of 10th February.
- **Alternative Cash System Studies:** Thanks to the existing cash system developed within TRC, the team is dedicated to exploring methodologies to deliver cash assistance to people affected by the earthquake in the region. TRC is closely coordinating the system upgrades and modifications with IT Directorate alongside regular coordination with the FSP to explore possible payment solutions.
- **M&E activities at the Central Level:** Since the data collection process of PDMs has been stopped at the field level, the analysis process has been also stopped at the central level. Due to this reason, there could be delays in the reporting process made to donors. Recently, there are preparations for the rapid assessment and any possible market monitoring activities. On-site monitoring activities, FGDs, or IVSs will not be prioritized under the current circumstances. However, the team worked on Minimum Expenditure Basket (MEB) for the region and it had been recently completed. The team also completed Market Monitoring Survey and they shared this survey with teams on the field. Thus, the field teams are able to enter the market conditions in it. In more details, the study on how the sectors were affected by the earthquakes had been completed. In this study, the Pre-Disaster and the Post-disaster conditions are examined by the team. As the Pre-Disaster, the team used the information and data regarding the latest IVS results which have been conducted bi-monthly. Lastly, Minimum Expenditure Basket is on-going.





- **Community Engagement and Accountability (CEA) Activities:** Regarding the CEA activities, three information channels are actively used to inform the affected population about the current situation. First one is SMSes which are sent to the affected population and provide updated information related to the earthquake. More than 405.000 after earthquake warning SMSes have been sent out to the KIZILAYKART target population regardless of their beneficiary status in the following hours of the first earthquake. The second channel is Facebook account of KIZILAYKART in which the posts are shared. Social media posts covering all the updates for the target group are prepared and shared immediately. For example, posts are prepared as per the announcements shared by the relevant authorities on topics such as PMM appointments, travel permits, referrals in emergency situations and so on. On Facebook account of KIZILAYKART, informative posts were regularly shared regarding the new announcement of authorities such as the continuation of schools in different provinces, a list of centres in earthquake-affected provinces where people can go for food and accommodation within 24 hours, and travel permits. 45 requests/questions are also responded which were received through Facebook and necessary referrals were made to the relevant units. Lastly, the third one is Türk Kızılay 168 Call Centre which has started operating in Ankara due to the earthquake affecting Gaziantep. According to the content of the calls, the operators categorize and refer to the relevant units. A team is dedicated to support referral operations 7/24 alongside the operators.
- **Communication Activities:** All communication activities, including external communication, is expected to be postponed due to the earthquake. Within the scope of institutional publication and content preparation, the team will focus on the activities regarding the earthquake and other communication activities are expected to be postponed.
- **Events and Trainings:** All events and trainings have been postponed to unknown date due to the earthquake

